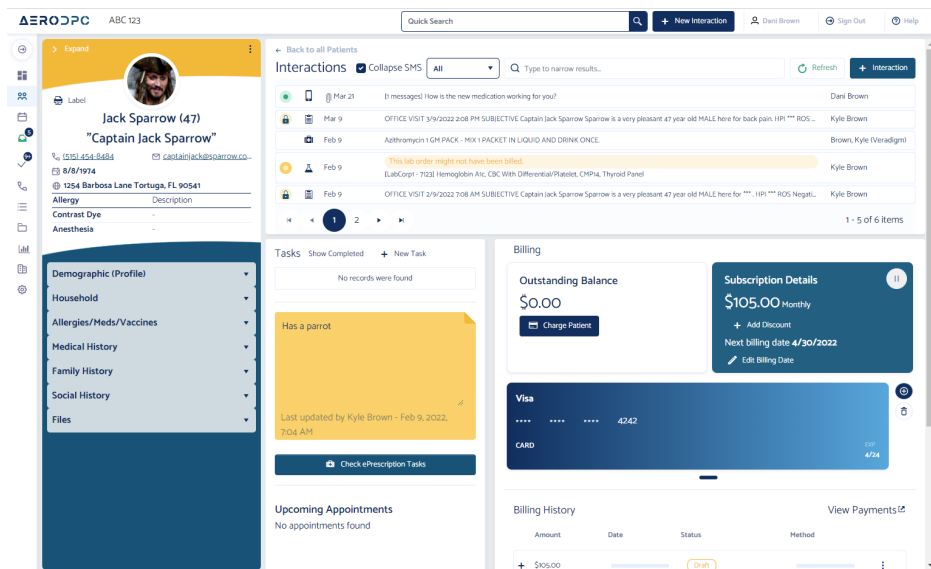
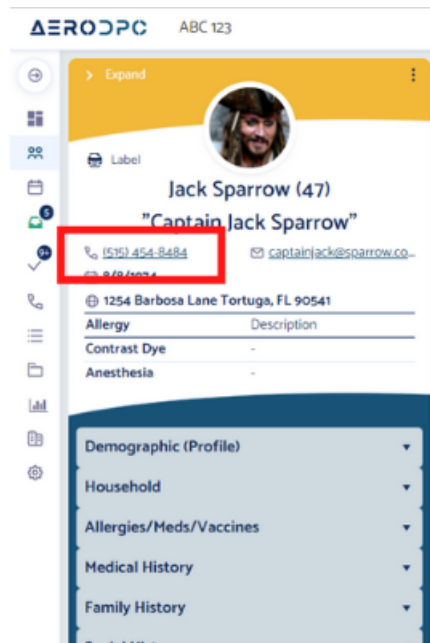


Call a Patient using Practice Phone

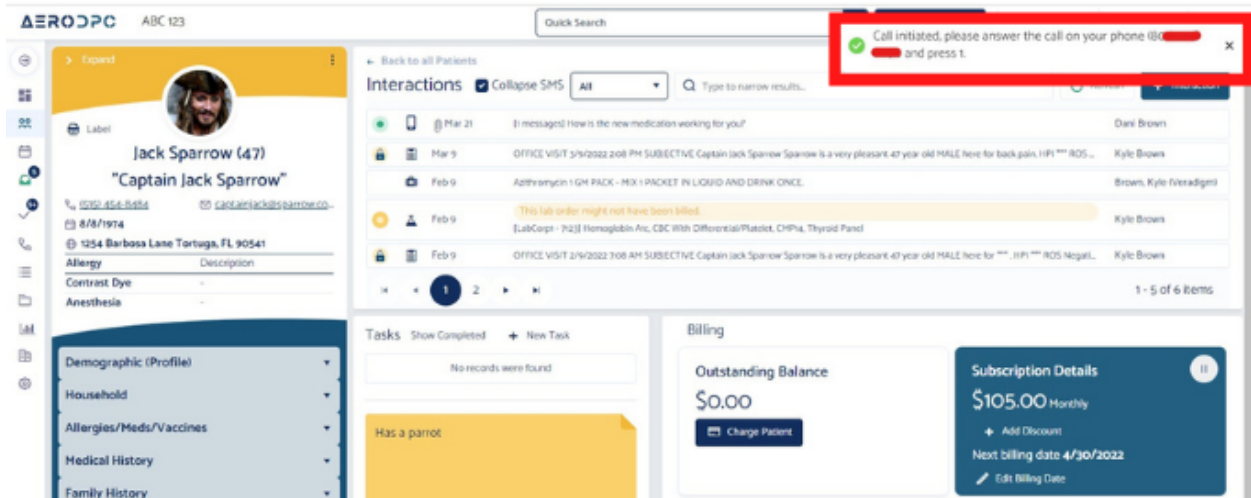
1. Let's walk through how to call a patient using your practice phone number via your cell phone. Navigate to the patient's chart you are trying to call.



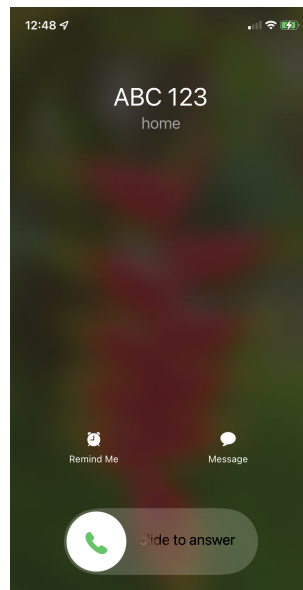
2. Right under the patient's name you will find their phone number.



3. When you click on the patient's phone number you will initiate an outgoing phone call. This will call the phone number associated with your username in Aero. It will likely be your cell phone number.



4. The call will ring to your phone. Once you answer you will hear "To connect your call with {Patient's Name} (ex. Captain Jack Sparrow) Press 1."



5. You will then be connected. Your patient will see your Practice Phone number on their caller ID. This call will also be logged in the patient's chart. Well Done!

The screenshot displays the AEROPPC patient chart for 'Captain Jack Sparrow' (47). The interface includes a patient profile on the left, a central 'Interactions' list, and a right-hand panel with 'Tasks', 'Billing', and 'Subscription Details'.

Patient Profile:

- Name: Jack Sparrow (47) "Captain Jack Sparrow"
- Phone: 407.456.8888
- Email: sarkat@erppc.com
- DOB: 8/8/1974
- Address: 1254 Barbosa Lane Tortuga, FL 90541
- Allergy: Contrast Dye, Anesthesia

Interactions:

- 12:59 PM: Outgoing call made to 954568888 (highlighted with a red box)
- Mar 21: 31 messages: How is the new medication working for you?
- Mar 9: OFFICE VISIT 3/9/2022 2:08 PM SUBJECTIVE: Captain Jack Sparrow Sparrow is a very pleasant 47 year old MALE here for back pain. HPI: "" ROS: ...
- Feb 9: Acthromycin 1 GM PACK - MDX 1 PACKET IN LIQUID AND DRINK ONCE.
- Feb 9: [This lab order might not have been billed.] SubCpt91 - 7123 Hemoglobin A1c, CBC With Differential, Platelet, CMPs, Thyroid Panel

Tasks:

- Has a parrot
- Last updated by Kyle Brown - Feb 9, 2022.

Billing:

- Outstanding Balance: \$0.00
- Subscription Details: \$105.00 Monthly
- Next billing date: 4/30/2022
- Payment Method: Visa